

Optimize Your Transportation Benefit

Medicare Advantage plans must balance several competing factors when offering transportation as a supplemental benefit: encouraging utilization by providing a smooth and reliable experience while also being mindful of time and resources. These challenges underscore the need for an efficient transportation coordination solution to maximize the benefit for both plans and members.



Improve star rating

Improve member satisfaction and access to care



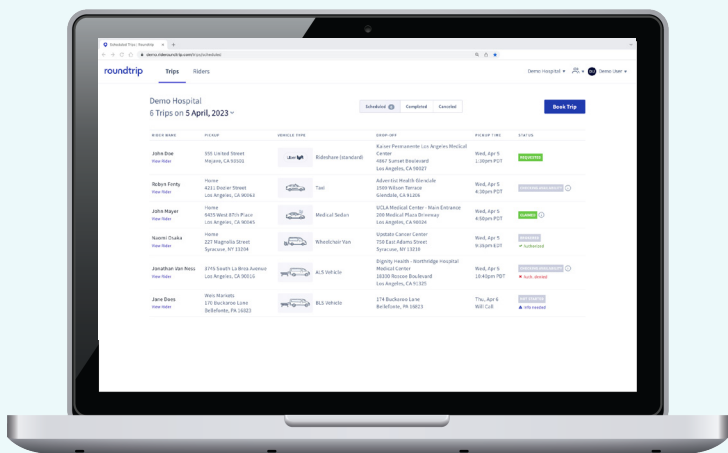
Drive enrollment

Offer easy-to-access transportation services



Increase retention

Enhance communication and access to information



Roundtrip's transportation benefit optimization solution enables Medicare Advantage plans to provide a seamless transportation experience for their members through its intuitive technology and comprehensive support services. With Roundtrip's simple dashboard, case managers, service center agents, and members can easily book rides and access an extensive network of non-emergency medical transportation (NEMT) providers. The solution offers advanced capabilities such as ride thresholds, automatic eligibility assessment, ride monitoring, and reporting, making it easier for plans to manage their transportation benefit efficiently and effectively.

48%

of eligible Medicare beneficiaries are already enrolled in a MA plan

5X

Satisfied Members are more likely to renew

51%

of members are in a 4+ star plan

Benefit optimization essentials

- ✔ Book and monitor rides with our health plan care team booking portal
- ✔ Provide members with an option for self-booking with our online member portal and mobile app
- ✔ View member eligibility and benefit details directly in the Roundtrip platform
- ✔ Access a reliable network of transportation providers through rideshare API connections and Roundtrip's transportation community
- ✔ Configure settings to include thresholds for number of rides, mileage, or amount time required in advance of a booking
- ✔ Retrieve analytics reports on benefit utilization, member satisfaction, on time performance, and more
- ✔ Receive 24/7 support to help with technical issues or answer any general inquiries

“Alterwood Health believes that access to high-quality healthcare should never be hindered by logistics. That’s why we’ve partnered with Roundtrip to help remove transportation barriers for our members who may struggle to make it to their medical appointments. With our combined efforts, we ensure that high-quality care is always within reach.”

- Aaron J. Burch | Vice President, Business and Regulatory Affairs at Alterwood Health



Roundtrip is both SOC 2 Type II and HIPAA Compliant

We know that security and reliability are of utmost importance, and we have a demonstrated commitment to maintaining and continuously improving a rigorous security program.